

Cookies Policy

(Valid as of 5th July 2025)

1. Introduction

This Cookies Policy sets out how Ive Sent It ("we", "our", or "us") uses cookies and related tracking technologies on our website and digital platforms. This Policy should be read in conjunction with our Personal Data Protection Policy and is intended to provide transparency in relation to our use of cookies. Nothing in this Policy limits our ability to otherwise process data in accordance with applicable data protection laws.

By continuing to access or use our website, you acknowledge that cookies may be placed on your device as described in this Policy, unless you have disabled them through your browser or device settings.

2. What Are Cookies?

Cookies are small data files that are stored on your device when you visit a website. They are used to distinguish you from other users, to improve website functionality, and to provide insights into user behaviour. Cookies may be set directly by us (first-party cookies) or by third-party service providers (third-party cookies).

3. Categories of Cookies We Use

3.1. Strictly Necessary Cookies

These cookies are essential for the proper functioning of our website and services. They support core features such as authentication, security, and access control. These cookies cannot be disabled through our cookie management interface.

We do not use any advertising or personalisation cookies on our website.

4. Third-Party Cookies

We make use of trusted third-party providers, which may set cookies on our behalf. These may include but are not limited to:

4.1. **Cloudflare** – for security, content delivery optimisation, and threat mitigation.

4.2. **Payment Service Providers** – such as PayPal or Stripe, for secure payment facilitation.

These providers may operate data centres in jurisdictions outside your own, including the United Kingdom, European Union, United States, and Australia. We require that all such providers maintain appropriate technical and organisational measures to protect the data collected via cookies.

5. Managing Cookies

You may manage or disable cookies through your browser settings or device preferences. Instructions for managing cookies vary by browser and can typically be found in the "Help" section. Please note that disabling certain categories of cookies may limit the performance or functionality of our website.

You may also opt out of specific tracking technologies through the relevant third-party opt-out tools, including:

- Google Analytics Opt-out Browser Add-on
- Network Advertising Initiative opt-out platform

6. Retention of Cookie-Related Data

Cookies may remain active on your device for varying durations:

6.1. **Session cookies:** Expire upon closure of the browser.

6.2. **Persistent cookies:** Remain until a predefined expiry date or until manually deleted.

We do not retain any personally identifiable cookie data beyond what is necessary to fulfil the stated purpose.

7. Limitation of Liability

To the fullest extent permitted by law, we disclaim all liability for the acts or omissions of third-party cookie providers and their processing of your data. While we endeavour to engage reputable providers and perform reasonable due diligence, we cannot warrant the full compliance of third parties with applicable data protection laws in every jurisdiction.

8. International Considerations

Given that our servers and third-party vendors may operate across multiple jurisdictions—including but not limited to the United Kingdom, Germany, the United States, and Australia—data collected through cookies may be transferred and processed internationally. We take appropriate steps to ensure that any such transfers are compliant with relevant data protection frameworks, including the UK GDPR, EU GDPR, and Australian Privacy Act 1988, where applicable.

9. Updates to This Policy

We reserve the right to revise this Cookies Policy at any time to reflect changes in technology, legal obligations, or our business practices. Updates will be effective upon publication on our website. We encourage you to review this Policy periodically.

10. Contact Us

If you have any questions, concerns, or complaints regarding our use of cookies or this Policy, please contact us at legal@ivesentit.com. You can also alternatively write

a letter to Ive Sent It Ltd, 30 Bankside Court Stationfields, Kidlington, Oxford,
Oxfordshire, United Kingdom, OX5 1JE.